

## **ZIEMAN MANUFACTURING COMPANY'S LIMITED WARRANTY COVERING MOBILE HOME AND RECREATIONAL VEHICLE CHASSIS**

The following outlines ZIEMAN MANUFACTURING, INC.'S warranty for its Mobile Home Chassis and Recreational Vehicle Chassis and how we go about handling warranty claims. As always, contact ZIEMAN MANUFACTURING if you have any questions.

**This warranty does not apply** to any fifth wheel pinbox, fifth wheel landing gear, hauling attachment, storage tray, step, jack, bed lift, utility trailer, specialty trailer, car hauler, axle, slide out system, leveling system or any other product except as specifically stated herein.

### **Important!**

**All warranty periods begin on the date of original purchase from ZIEMAN MANUFACTURING. This warranty is nontransferable and extends only to the original purchaser acquiring the product directly from a ZIEMAN MANUFACTURING Facility and shall not be construed to extend to any third party, including, but not limited to the ultimate purchaser of the end product. This limited warranty is valid only in the United States and Canada.**

#### **Mobile Home Chassis: One Year Limited Warranty**

All ZIEMAN MANUFACTURING mobile home chassis come with a one (1) year limited warranty against defects in materials and workmanship, but does not cover the excluded items below.

#### **Recreational Vehicle Chassis: Two Year Limited Warranty**

All ZIEMAN MANUFACTURING recreational vehicle chassis come with a two (2) year limited warranty against defects in materials and workmanship, but does not cover the excluded items below.

#### **Remaining Items Excluded From Limited Warranty: NO WARRANTY**

Due to the intended use of ZIEMAN MANUFACTURING Mobile Home and Recreational vehicle chassis, to the extent permitted by applicable law, any and all remaining items and components carry **NO WARRANTY WHATSOEVER** regardless of circumstance and are **SOLD AS IS AND WITH ALL FAULTS**. Inspection by the dealer and customer are your only protection on these items and ZIEMAN MANUFACTURING will not be liable for any defects, whether due to workmanship, materials or any other reason whatsoever. Non-warranty items include, but are not limited to, wheels (whether new or used), tires (whether new or used), lug nuts, paint or any other part attached to the chassis. This warranty does not cover roadside assistance or service calls to the unit's location.

#### **TERMS THAT APPLY GENERALLY TO ALL ASPECTS OF THIS MOBILE HOME OR RECREATIONAL VEHICLE CHASSIS LIMITED WARRANTY**

Unless otherwise specifically stated herein, if a ZIEMAN MANUFACTURING Mobile Home or Recreational Vehicle Chassis is inspected by ZIEMAN MANUFACTURING and found to be defective in materials and/or workmanship in a manner that is covered by this Limited Warranty and within the applicable time period, ZIEMAN MANUFACTURING will, in its sole and absolute discretion, repair or replace the defective product or component as necessary.

Please contact ZIEMAN MANUFACTURING if you have any questions. ZIEMAN MANUFACTURING must inspect any and all items before they can be considered for warranty service or reimbursement. There are no exceptions to this procedure, so please contact ZIEMAN MANUFACTURING immediately before attempting any repairs or modifications.

This warranty does not cover customer instruction, installation, alignment, or set up adjustments. Because the Product is incorporated into the home or recreational vehicle structure after the Product leaves the possession and control of ZIEMAN MANUFACTURING, ZIEMAN MANUFACTURING relies upon its customer to order and specify a Product of sufficient strength and durability to support the structure the Purchaser intends to place, and actually places, upon the Product. This Limited Warranty does not cover parts not supplied by ZIEMAN MANUFACTURING, the connecting of brake wiring or trailer wiring to the trailer or towing vehicle wiring, the attachment of running gear to the frame, or use of a Product on a unit other than the one to which it was originally mounted.

This Limited Warranty does not cover abuse, misuse or neglect which includes (without limitation) damages caused by: improper usage, overloading, accidents, unreasonable use, improper loading, incorrect weight bias loading, improper wheel nut torque, improper operation, improper repair, improper maintenance, improper connection to towing unit, normal wear and tear, driving at excessively high speeds while towing or attempted repair by anyone other than

an authorized representative of ZIEMAN MANUFACTURING. This Limited Warranty does not cover chemical damage caused by acids, fuel, oil or other chemicals. Rust formation is not covered. This warranty does not cover any Product which is found to have been modified or altered in any way, including, but not limited to, installation of any and all after-market hauling attachments such as gooseneck adapters, pinbox extensions, tow hitches, load bearing devices, or other attachments to the Product. ZIEMAN MANUFACTURING will not be liable for commitments or agreements made by any of its employees, agents, or dealers not in accordance with this warranty. The use of this unit as part of a rental fleet, or use for a commercial purpose, voids the warranty.

All claims are barred unless reported in writing by Purchaser to ZIEMAN MANUFACTURING, with full particulars, promptly after the damage was or reasonably should have been discovered and full facilities are offered ZIEMAN MANUFACTURING for inspection and investigation. ZIEMAN MANUFACTURING will not consider any claims pertaining to Mobile Home or Recreational Vehicle Chassis, or component parts thereof, that are not in their original form.

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TO THE GREATEST EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY LIMITED TO THE SAME PERIODS OF TIME AND COMPONENTS PREVIOUSLY IDENTIFIED UNDER THIS LIMITED WARRANTY. EXCEPT AS PROVIDED IN THE LIMITED WARRANTY, THE MOBILE HOME OR RECREATIONAL VEHICLE CHASSIS ARE BEING SOLD "AS IS" AND "WITH ALL FAULTS". ANY AND ALL RISKS AS TO THE QUALITY AND PERFORMANCE OF THE MOBILE HOME OR RECREATIONAL VEHICLE CHASSIS NOT CONTEMPLATED BY THIS LIMITED WARRANTY SHALL BE BORNE EXCLUSIVELY BY THE PURCHASER. SHOULD THE GOODS PROVE DEFECTIVE FOLLOWING THEIR PURCHASE, PURCHASER, NOT ZIEMAN MANUFACTURING, ASSUMES THE ENTIRE COST OF ALL NECESSARY SERVICING OR REPAIR WHICH IS NOT COVERED UNDER THIS LIMITED WARRANTY. REPAIR, REPLACEMENT OR CREDIT AS PROVIDED HEREUNDER IS THE EXCLUSIVE REMEDY OF THE PURCHASER. IN NO EVENT WILL ZIEMAN MANUFACTURING BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

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Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty is intended to comply with the Magnuson-Moss Warranty Federal Trade Commission Improvement Act and any provisions of this warranty or actions taken by ZIEMAN MANUFACTURING pursuant to this warranty shall be construed accordingly.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Third-Party Events – In the event of any accident, injury to person, damage to property, loss or other occurrence involving a ZIEMAN MANUFACTURING Mobile Home or Recreational Vehicle Chassis, Purchaser shall notify ZIEMAN MANUFACTURING of such event within thirty (30) days of the event or within ten (10) days of notification to Purchaser, whichever is earlier. Notwithstanding the foregoing, Purchaser shall notify ZIEMAN MANUFACTURING **immediately** upon learning that a survey, test or inspection is to be made with respect to the ZIEMAN MANUFACTURING Mobile Home or Recreational Vehicle Chassis and provide ZIEMAN MANUFACTURING with the opportunity to participate in any such survey, test or inspection, or to permit ZIEMAN MANUFACTURING to conduct its own survey, test or inspection. Failure of the Purchaser to comply with this paragraph shall constitute a waiver of all of Purchaser's rights hereunder.

Waiver by ZIEMAN MANUFACTURING of any provision hereof shall not constitute a waiver as to any other provision, and shall not affect the right of ZIEMAN MANUFACTURING to exercise thereafter any right or remedy.

Any legally or otherwise invalid provision hereof shall be considered severable.

Any conditions or exceptions which may be stated in any communication or document received by ZIEMAN MANUFACTURING from any entity or individual, including but not limited to the Purchaser, shall be of no effect unless specifically agreed to in writing by ZIEMAN MANUFACTURING.

The current warranties and terms outlined on ZIEMAN MANUFACTURING'S website ([www.zieman.com](http://www.zieman.com)) on the date of purchase shall take precedence over any other warranties whether verbal or written. ZIEMAN MANUFACTURING reserves the right to alter its warranties from time to time, as the laws and the company's business needs and industry change.

This Limited Warranty shall be governed by and construed in accordance with the laws of the State of Indiana without regard to principles of conflicts of law. Any disagreement, dispute, controversy or claim arising out of or relating to this Limited Warranty shall be settled by binding arbitration in accordance with the Rules of the American Arbitration Association. Judgment upon the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof.

**ZIEMAN MANUFACTURING, INC., c/o Lippert Components, Attn. Warranty Dept., 2703 College Avenue, Goshen, Indiana 46528. The toll-free telephone number to obtain the name and address of the service and repair facility nearest you is 1-866-LCI-SVC1 (1-866-524-7821). In order to process your claim, ZIEMAN MANUFACTURING will need the following information: Vehicle Identification Number (VIN), Date of Manufacture, Date of Purchase, and the Make and Full Model Number. Please include this information with any correspondence and have this information available when you call.**